

TECHNICAL SUPPORT ENGINEER CLINICAL CHEMISTRY



Diatron is a global healthcare diagnostics company that specializes in the development and manufacturing of hematology and clinical chemistry analyzers plus appropriate reagents.

Key activities:

- Providing technical support to partners and customers of Diatron by solving escalated problems and providing information to ensure the optimum system performance on the field.
- Logging, recording and managing complaints and technical issues in the Complaint Handling System of the company, complying with administration requirements of inspecting authorities.
- Inspecting and repairing Clinical Chemistry analyzers.
- Planning and delivering technical training courses for Distributors in house, on-line and occasionally on site.
- Compiling, updating and reviewing Service Manuals, User Manuals and other technical documentation.

Company offers:

- Varied job, possibility to travel inside and outside Europe
- Competitive salary
- Cafeteria

HOW TO APPLY

If you are interested in joining us, please send us a copy of your latest CV along with your salary requirements and earliest start date to the following address:

HR@diatron.com.

Profile

- Technical engineering experience, good technical sense
- Experience in Medical laboratory diagnostics is an advantage
- Fluency in written and spoken English
- Good communications skills, ability to communicate clearly over email and by phone with customers and teammates
- Good organizational and planning skills
- Creativity, problem solving attitude
- Ability to work on multiple projects at one time, under pressure and to deadlines
- Flexibility and aptitude to take on new responsibilities as required
- Accuracy
- Advanced proficiency in Microsoft Office.
- Team player
- Self-motivation

Education:

- Open to all graduates, but university degree in electrical engineering is advantage
- Medical technical engineering
- Mechanical or electrical engineering
- Medical Device technician
- etc.

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